SentinelOne icon shows “**Needs user attention**” or these messages “**Authorize Full-Disk-Access to SentinelOne in System Preferences**”, “**Authorize SentinelOne components in System Preferences**”. Approve Full Disk Access for SentinelOne Apps in the System Preferences.

**To Authorize Full Disk Access on a local computer:**

1. On the local computer, open **System Preferences**.
2. Click **Security & Privacy**, and select the **Privacy** tab.
3. Click the lock to make changes.
4. In the left pane, click **Full Disk Access**.
5. Click the **+** icon, use Command+Shift+G and navigate to: /Library/Sentinel/sentinel-agent.bundle/Contents/MacOS/
6. Select the **sentineld**, **sentineld\_helper** , and **sentinel\_shell and SentinelAgent** applications. (if there are other purple-symbol binaries, select them as well.
7. lock the screen (screenshot attached)

